

**CORPORATE
TRAINING
PROGRAMS
DEPARTMENT-WISE**



Crystal Triangle

ENHANCE SKILLS | INCREASE EFFICIENCY | DEVELOP YOUR CORE



Our On-Site Training Programs Are:

- **CONVENIENT** Results-focused employee training and development programs are delivered when and where you need them.
- **TAILORED** We can tailor any of our on-site training programs to target your core competencies.
- **COST-EFFECTIVE** On-site training is one of the most cost-effective ways to facilitate your organization's learning and development goals.
- **MEASURABLE ROI** Train a large number of employees in a minimal amount of time for one flat fee.
- **CONSISTENT** Your entire staff receives the same training message at the same time.

Crystal Triangle helps your employees reach peak performance and achieve their goals through tailored on-site training. Our programs improve team performance and positively impact your bottom line.

To learn more about our customized learning solutions, contact us at: 9871976935.



LEADERSHIP & CXO OFFICE

Focus: Strategic Vision, Governance, Innovation, Resilience

- **Boardroom Effectiveness & Corporate Governance**
Strengthening board impact through sharper governance, strategic insight, and ethical oversight.
- **Strategic Leadership & Transformation**
Equipping leaders to drive enterprise-wide transformation with vision, agility, and alignment.
- **Digital Leadership & Innovation (AI, Data-driven decision-making)**
Empowering CXOs to lead digital disruption through AI, innovation, and data-led strategy.
- **Crisis Management & Business Continuity**
Preparing leadership to respond with clarity and control during crises to ensure business resilience.
- **Global Negotiation Mastery**
Mastering cross-cultural, high-stakes negotiations for global business success and influence.
- **ESG, Sustainability & Stakeholder Management**
Driving sustainable growth through ESG leadership and stakeholder-centric strategies.
- **Leadership Branding & Executive Presence**
Enhancing personal leadership brand and presence to inspire, influence, and lead with impact.
- **CEO Succession & Leadership Pipeline Design**
Building future-ready leadership pipelines with structured succession and capability frameworks.

Human Resources (HR)

Focus: Talent Strategy, Employee Experience, Learning Culture



- **Strategic HR Business Partnering**
Enabling HR to align talent strategy with business goals and drive organizational performance.
- **DEI (Diversity, Equity & Inclusion) Frameworks**
Building inclusive workplaces through structured DEI strategies and cultural intelligence.
- **Talent Assessment & Succession Planning**
Identifying and developing high-potential talent for future-ready leadership pipelines.
- **HR Analytics & Workforce Intelligence**
Leveraging data to make smarter talent decisions and uncover workforce insights.
- **Coaching & Mentoring Capability Building**
Developing internal coaching and mentoring frameworks to nurture talent and leadership.
- **Change Management & Culture Transformation**
Equipping HR to lead change initiatives and foster adaptive, values-driven cultures.
- **Workplace Wellness & Employee Assistance Programs (EAP)**
Promoting holistic employee wellbeing through structured wellness and support programs.
- **Industrial Relations & Labour Law Compliance**
Ensuring compliance and harmony through effective IR practices and legal frameworks.



Sales & Marketing

Focus: Growth, market expansion, customer centricity

- **B2B Consultative Selling & Key Account Management**
Driving enterprise growth through value-based selling and strategic client partnerships.
- **Strategic Marketing & Brand Building**
Crafting impactful marketing strategies to build strong, differentiated brand identities.
- **Digital & Performance Marketing**
Optimizing digital channels and analytics to deliver measurable marketing outcomes.
- **Omni-Channel Sales Excellence**
Enhancing sales effectiveness across digital, retail, and direct channels for seamless customer engagement.
- **Negotiation & Objection Handling Mastery**
Equipping sales teams with persuasive techniques to close complex deals with confidence.
- **CRM Strategy & Salesforce Effectiveness**
Maximizing sales productivity through data-driven CRM utilization and team enablement.
- **Marketing ROI & Go-To-Market Strategy**
Aligning marketing investments with business outcomes through GTM planning and ROI tracking.
- **Customer Success & Retention Excellence**
Strengthening post-sale engagement to boost customer satisfaction, loyalty, and renewals.



Finance & Legal

Focus: Compliance, strategy, risk mitigation

- **Corporate Finance & M&A Fundamentals**
Building financial acumen for strategic investments, capital structuring, and mergers & acquisitions.
- **Strategic Financial Modelling & Valuation**
Developing robust financial models to evaluate business value and drive informed decisions.
- **Legal Compliance, Contract Law & IP Protection**
Ensuring organizational protection through legal literacy, contract management, and IP safeguarding.
- **Financial Governance & Risk Controls**
Implementing financial oversight frameworks to mitigate risks and ensure control effectiveness.
- **IFRS & IND-AS Training**
Strengthening financial reporting accuracy through global and Indian accounting standards.
- **SEBI, MCA, RBI Regulatory Compliance (India-specific)**
Navigating Indian regulatory frameworks to ensure statutory compliance and avoid penalties.
- **Anti-Money Laundering (AML), KYC & Ethics**
Embedding ethical finance practices through AML vigilance, KYC norms, and corporate integrity.
- **Financial Fraud Detection & Internal Audit Systems**
Identifying red flags and strengthening internal audits to prevent financial misconduct.

Operations, Supply Chain & Manufacturing

Focus: Efficiency, lean thinking, quality & automation



- **Six Sigma**
Driving process excellence through data-driven quality tools and continuous improvement methodology.
- **Total Quality Management (TQM)**
Building a culture of quality by integrating TQM principles across operations and leadership.
- **Agile & Scrum for Operations**
Enhancing operational agility through adaptive planning, iterative delivery, and cross-functional collaboration.
- **Logistics Optimization & Vendor Management**
Streamlining supply chains by improving logistics, vendor performance, and cost-efficiency.
- **ESG & Sustainable Manufacturing**
Integrating sustainability into manufacturing practices aligned with ESG standards and goals.
- **Plant Safety, Compliance & ISO Certification Training**
Ensuring workplace safety and operational compliance through industry-recognized standards.
- **Industry 4.0, IoT & Smart Factory Readiness**
Preparing operations for digital transformation with automation, IoT, and smart manufacturing systems.
- **Project & Program Management**
Executing complex projects with precision using global best practices in project and program management.

Technology & Digital Transformation

Focus: Innovation, data, digital security



- **Cloud Strategy & Digital Infrastructure**
Enabling scalable growth through cloud adoption, architecture planning, and digital infrastructure design.
- **Cybersecurity Awareness & Risk Mitigation**
Building cyber resilience by strengthening threat awareness and implementing risk management protocols.
- **AI/ML for Business Decision Makers**
Empowering leaders to leverage AI & ML for strategic insights and intelligent automation.
- **Data Analytics & Visualization (Power BI, Tableau)**
Transforming data into decisions through powerful analytics and intuitive visual storytelling.
- **Robotic Process Automation (RPA)**
Accelerating operational efficiency by automating repetitive tasks through RPA tools and techniques.
- **Agile Project Management for Tech Teams**
Delivering tech projects faster with agile frameworks tailored for high-performance digital teams.
- **ITIL & DevOps Certification Training**
Improving IT service delivery with globally recognized practices in ITIL and DevOps.
- **Tech for Non-Tech Leaders**
Demystifying technology to help business leaders confidently lead digital transformation initiatives

Customer Experience (CX) & Service Delivery

Focus: Retention, service culture, customer value



- **Customer Experience Strategy & Journey Mapping**
Designing end-to-end CX strategies to elevate satisfaction and optimize the customer journey.
- **Design Thinking for CX**
Innovating customer-centric solutions through empathy-driven design and rapid prototyping.
- **Complaint Handling & Service Recovery Skills**
Turning service failures into loyalty opportunities with empathetic and effective resolution skills.
- **Voice of Customer (VoC) & NPS Training**
Capturing and acting on customer feedback to drive loyalty and continuous improvement.
- **Emotional Intelligence in Customer Service**
Empowering service teams to connect deeply and respond effectively with emotional intelligence.
- **Contact Centre Excellence Programs**
Enhancing contact center performance with tools, training, and standards for service excellence.
- **SLA Management & KPI Alignment**
Driving accountability and performance by aligning SLAs and KPIs with customer expectations



Learning & Development (L&D)

Focus: Building internal capability & learning culture

- **Train-the-Trainer (TTT)**
Equipping internal trainers with tools, techniques, and confidence to deliver impactful learning experiences.
- **Instructional Design & Digital Learning Creation**
Designing engaging, outcome-driven learning content using modern instructional design principles.
- **L&D Metrics & Learning ROI Frameworks**
Measuring learning impact through data-driven evaluation models and ROI-focused strategies.
- **Learning Technology Tools (LMS, LXP adoption)**
Driving digital learning transformation through effective use of LMS, LXP, and learning platforms.
- **Behavioural & Soft Skills Training Suite**
Enhancing core interpersonal capabilities like communication, collaboration, and adaptability.
- **Gamification & Microlearning Strategy**
Boosting learner engagement and retention through bite-sized content and game-based learning.

Can't Find the Course You Need?

We can tailor a course to meet your organization's core competencies — you choose the duration, content, format, and location.

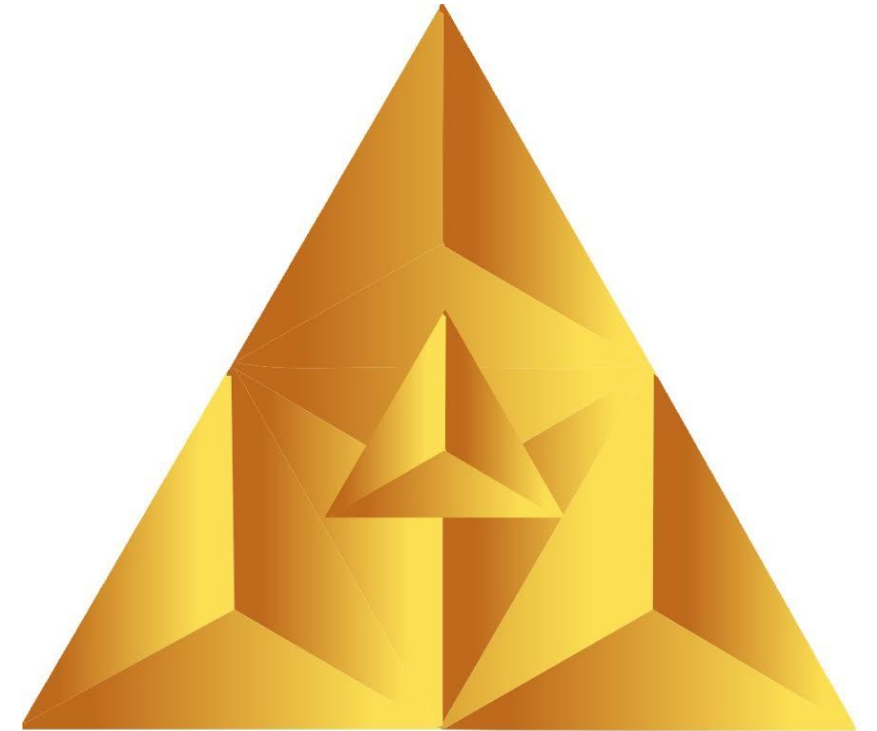
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